

Dedicated Concierge Service Arrives in Gstaad

Imagine coming home to fresh flowers on the table, gourmet food in the refrigerator and your favourite champagne on ice. Now that's service – and it's that kind of extraordinary service provided by *de Lucy's Lifestyle Management & Concierge Services* here in Gstaad.



Founder Isabelle de Lucy has designed her concierge service to match the high level of luxury synonymous with the Gstaad region itself. Drawing on her experience at renowned five-star hotels in London as well as her intimate familiarity with the Saanenland, the seasoned hospitality insider relies on her extensive range of international contacts and trusted local suppliers to offer the ultimate in lifestyle management and concierge services.

There's no place like the Saanenland

While her family have been vacationing here for more than 50 years, Isabelle moved to the Gstaad region permanently five years ago. She joined the staff at the Hotel Bellevue and worked for a local real estate and property management firm here before opening her business.

“Making my home in the Saanenland was a natural choice given my husband's family connection to the area,” states Isabelle de Lucy. “He spent many a happy family holiday in Gstaad and Château-d'Oex, and we both eventually decided to leave the rat race

in London in search of a more tranquil way of life. It was the best decision I ever made and looking out of the window to such exceptional views every day is a constant reminder of this. I love the authenticity of the area; its traditions, its produce and of course, its people.”

Service with a smile

In starting *de Lucy's Lifestyle Management & Concierge Services*, Isabelle believes that she's filling a void in the concierge business here in Gstaad. For many second homeowners, it can be nearly impossible to keep an eye on their property whilst they are abroad. When they arrive in the Saanenland, they are often overwhelmed by an endless list of chores; thus diminishing the great pleasure of owning a chalet or an apartment in this beautiful place.

de Lucy's relieve clients of all this headache – Isabelle's discreet and efficient service encompasses everything from housecleaning, stocking the fridge, checking the post and paying bills, to organising travel arrangements, planning and coordinating dinner parties, and even redecorating.

“With a ‘de Lucy's’ membership

I was given the gift of time

to enjoy the finer things in life.

I just took up golf last week!”

New member

Isabelle happily admits that she is a perfectionist when it comes to sourcing “the best of everything” – from the best plumbers and architects to the finest food and wine to be had in the Saanenland.

You're number one

As a client of *de Lucy's Lifestyle Management & Concierge Services*, you enjoy access

to the best of the Saanenland. What's more, you can leave all the coordinating with Isabelle – you won't have to lift a finger. It's like having a dedicated personal assistant in the region, devoted just to making life easier and more enjoyable for you. Isabelle strives to fit seamlessly into your life, managing your personal affairs and/or your property as instructed – so you can focus on the things that really matter.

Whether you're here for the long- or short-term, *de Lucy's* have the right solution for you – tailoring lifestyle-management memberships for long-term clients but also providing one-off assistance for short-term holiday guests. This will allow you to enjoy a hassle-free lifestyle in which everything is readily available. *de Lucy's* really do assist members and guests with every aspect of their Gstaad life, always willing to fulfil any request no matter how unusual it may seem.



What a *de Lucy's* membership can do for you

If you've ever experienced any of the following dilemmas, then a membership with *de Lucy's* could be just the solution:

- Do you find yourself sitting indoors wading through unopened letters and bills, staring longingly at the snow-covered pistes outside?
- Have you ever arrived at your property to find a frozen pipe or power cut – only to spend the rest of your holiday dealing with it?
- Do you often arrive at your chalet late at night wishing that dinner and drinks were waiting for you?
- Have you ever been on holiday and longed for an insider's knowledge of where to go, what to see, where to find that local cheese you love, or which restaurant serves the best truffle fondue?

If you would like to find out more about the services *de Lucy's* offer, please contact Isabelle directly by phone or email:

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Email: isabelle@delucys.ch / www.delucys.ch



Grocery shopping, personal shopping and errand running – just some of the many services on offer.